Update to the Behavioral Health Authorization and Substance Use Disorder Waiver Forms

Great outcomes for UniCare Health Plan of West Virginia, Inc. (UniCare) members depend on successful collaboration with providers like you. In response to your suggestions, we have collaborated with the other West Virginia MCO’s to create a universal Substance Use Disorder Waiver Form.

As you know, UniCare recently combined the substance use disorder (SUD) and behavioral health authorization forms posted to the provider website. To comply with the request from the Bureau for Medical Services to offer a universal SUD Waiver Form, UniCare will remove the combined form and replace with the universal Substance Use Disorder Waiver Form and a new Behavioral Health Authorization Form.

To make it simple for our providers, we only removed the references to SUD services and kept the look of the Behavioral Health Authorization Form intact. Please continue to use the Behavioral Health Discharge Note Fax.

We are providing you 30 days to become familiar with the new forms prior to removing the combined authorization form from the website. However, you may use the new forms prior to the effective date of April 1, 2020, at your discretion.

Behavioral health authorization forms can be found on the Provider Resources page of our website. To access, go to www.provider.unicare.com:

- Select Resources at the top of the page.
- Under Forms, select Behavioral Health.
- Select appropriate form.

If you have any questions, please contact the UniCare Customer Care Center at 1-800-782-0095.